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URL: <http://www.palmettogba.com/Palmetto/Providers.nsf/docsCat/JM%20Part%20A~Resources~Audit%20and%20Reimbursement~PSR~PSR%20-%20Obtain%20Access%20through%20EIDM?open&Expand=1>

PS&R - Obtain Access through EIDM

The Centers for Medicare & Medicaid Services (CMS) established the Enterprise Identity Management (EIDM) website as a means for providers to obtain access to several CMS applications. The Provider Statistical & Reimbursement (PS&R) is one such application.

Each provider must enroll two people in EIDM. One will have the role of PS&R Security Official. This person will be requested to submit information about the provider, will set up the access for the provider and then approve other users. The second person will have the role of PS&R User. The PS&R User can order PS&R reports.


Each person will:

1. Create an EIDM account
2. Request access to the PS&R

The following is information on creating EIDM accounts and requesting PS&R access. If there are questions or issues, the help desk for EIDM can be reached at 866-484-8049 (press 2). As well, the EIDM User Guide, provides more information and can be obtained from the cms.gov website (enter 'EIDM User Guide' in the search box).

Create EIDM Account

1) To access the CMS Portal

- Go to <https://portal.cms.gov> (<https://portal.cms.gov>)  and select New User Registration (refer to red arrow below) Read the Terms and Conditions. Select checkbox, I agree to terms and conditions, and choose the Next button.

- Complete the required fields under the Your Information screens and choose the Next button. (Enter your name, date of birth and Social Security Number exactly as it is on file with the Social Security Administration.) Choose the Next button.

The screenshot displays the CMS.gov Enterprise Portal. At the top, there is a navigation bar with links for Home, About CMS, Newsroom, Archive, Help & FAQs, Email, and Print. Below this is a search bar and a button labeled 'Search CMS.gov'. The main content area features a 'Comprehensive Primary Care' section with a map of the United States and text describing the CPC portal. To the right, there is a 'CMS Secure Portal' section with a login button and links for 'Forgot User ID?', 'Forgot Password?', and 'New User Registration'. A red arrow points to the 'New User Registration' link.

2) Create your User ID and Password (refer to example below)

- Your EIDM User ID must be a minimum of six (6) and a maximum of seventy four (74) alphanumeric characters. It must contain at least 1 letter and cannot contain your Social Security Number or any 9 consecutive numbers. Allowed special characters are dashes (-), underscores (_), apostrophes ('), @ and periods (.) followed by alphanumeric characters.
- Your EIDM Password must be a minimum of eight (8) and a maximum of twenty (20) characters in length. It must contain at least one (1) letter, one (1) number, one (1) uppercase letter, and one (1) lowercase letter. It cannot contain your User ID and the following special characters may not be used: ?, <, >, (,), ', ", /, |, and &. Your password must be changed at least every 60 days and can only be changed once a day.

3) Select Challenge Questions, provide answers and choose the Next button

CMS Portal > New User Registration

Screen reader mode Off | Accessibility Settings

Choose User ID and Password Create User Choose User ID and Password

Choose User ID And Password

• User ID

• Password

• Confirm Password

Select your Challenge Questions and Answers:

Your challenge questions and answers will be required for password and account management functions.

• Question:1
Please choose one Question


• Question:2
Please choose one Question

• Question:3
Please choose one Question

• Answer:1

• Answer:2

• Answer:3



4) An email will be sent from EIDM confirming your registration

Request Access to the PS&R

1) Upon receiving the confirmation email from EIDM that your account has been created, access to the PS&R Application can be requested.

2) The first person to Sign-Up for the provider will become the PS&R Security Official and will be requested to furnish provider number (PTAN or CCN), NPI and tax identification information

3) Log into <https://portal.cms.gov> (<https://portal.cms.gov>)  (or click the link in the confirmation email)

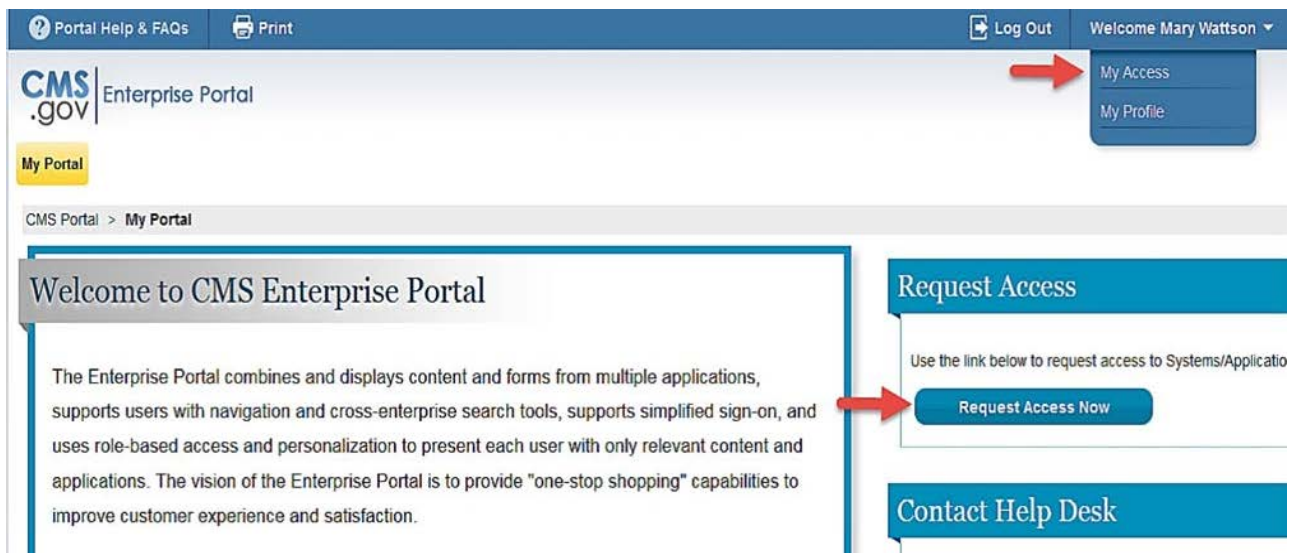
4) Select Login to CMS Secure Portal - located on the right side of the screen (refer to red arrow below)



5) Review/Accept the Terms and Conditions and enter your User ID and Password

6) The My Portal screen will appear and in the top right portion of the blue banner line will be Welcome and your name

7) Select Request Access Now



8) A screen containing small blocks will appear (see below)

The screenshot displays a grid of nine service tiles, each with a title, description, help desk information, and a 'Request Access' button. A blue arrow points to the 'Request Access' button on the 'PS&R/STAR' tile.

Service Name	Description	Help Desk Information	Action
Physician Quality and Value Reporting	Physician Value - Physician Quality Reporting Program. This portal allows access to More...	866-288-8912 tm.testing@yahoo.com	Request Access
POLICYAPP		TBD TBD	Request Access
PS&R/STAR	Provider Statistical and Reimbursement/System for Tracking Audit and Reimbursement. More...	866-484-8049 tmtesting@yahoo.com	Request Access
QRS RIDP/MFA	Physician Value - Physician Quality Reporting Program. This portal allows access to More...	866-288-8912 tm.testing@yahoo.com	Request Access
QMAT	The Quality Measures Assessment Tool (QMAT) application allows users to submit clinical data. More...	TBD TBD	Request Access
SHIM	SHIM is the Small Business Health Options Program Marketplace that helps businesses provide More...	TBD TBD	Request Access
First Coast Service Users Internet portal (FCSO)	FCSO offers an array of self-service services to furnish essential Medicare processing. More...	855-416-4199	Request Access
TESTMACPRO	TEST Medicaid and CHIP Program	TBD TBD	Request Access
TESTMFA	Test Application to test MFA	TBD TBD	Request Access

- 9) Under PS&R/STAR - select Request Access
- 10) Under Select Group choose Provider Approver
- 11) From the Select a Role drop down menu, select PS&R Security Official or PS&R User
- 12) Enter the requested information.
- 13) Review your information on the Review Page and then submit the request
- 14) EIDM provides a tracking number and emails you when the request has been processed
- 15) Complete the Identity Verification section (see below) and select Next

Request New Application Access

Identity Verification


To protect your privacy, you will need to complete Identity Verification successfully, before requesting access to the selected role. Below are a few items to keep in mind.

1. Ensure that you have entered your legal name, current home address, primary phone number, date of birth and E-mail address correctly. We will only collect personal information to verify your identity with Experian, an external Identity Verification provider.
2. Identity Verification involves Experian using information from your credit report to help confirm your identity. As a result, you may see an entry called a "soft inquiry" on your Experian credit report. Soft inquiries do not affect your credit score and you do not incur any charges related to them.
3. You may need to have access to your personal and credit report information, as the Experian application will pose questions to you, based on data in their files. For additional information, please see the Experian Consumer Assistance website -<http://www.experian.com/help/>

If you elect to proceed now, you will be prompted with a Terms and Conditions statement that explains how your Personal Identifiable Information (PII) is used to confirm your identity. To continue this process, select 'Next'.



You should then receive confirmation as to enrollment. The **PS&R Security Official** will be able to approve those that enroll as **PS&R User**. The **PS&R User** after being approved will be able to order PS&R reports.

For assistance in obtaining access to EIDM go to <https://eus.custhelp.com/> (<https://eus.custhelp.com/>) , refer to the EIDM User Guide or call the EIDM Help Desk at 866-484-8049.